Applicable to services and ratepayers as noted.

All services and ratepayers, unless noted:

**Non-Sufficient Funds – Electric** – Any check tendered in payment of a bill and returned by the bank for any non-payment reason shall be subject to a $40.00 handling charge. Customers failing to meet payment requirements will be subject to disconnection of service for non-payment of bills in accordance with the CUC rules and regulations.

**Late Charge** – Utility bills for power, water, and/or wastewater that remain unpaid for thirty calendar days after the billing date will incur a one percent late charge. This charge becomes part of the balance due. Thereafter, late charges on the past due balance accrue at the rate of one percent per month, compounded monthly.

**Electric Service:**

* **Convenience Fee** – A fee of $1.50 per transaction will be charged to customers who pay their CUC utility bills via the on-line bill payment service provided by CUC.

* **Unauthorized Connection** – A charge of $550.00 will be assessed to those persons who have been determined (pursuant to NMIAC §50-10-1705) to have connected illegally to CUC electric lines.

* **Reconnection at the Pole** – A charge of $200.00 will be assessed to those persons for whom CUC was required to disconnect electric service at the pole and who have been determined (pursuant to NMIAC §50-10-1705) to have connected illegally to CUC electric lines.

* **Investigations and Meter Tests** – Customers are entitled to two investigations/meter tests at no charge during any twelve month period. Investigations/meter tests in excess of two during any twelve month period will incur a charge of $210.00. Investigation/meter test fees will be waived if the issue being investigated is determined to be a result of CUC actions or if the meter tested is determined to not be within acceptable tolerance levels pursuant to NMIAC §50-10-920.

**Disconnection Notice – Electric** – Any utility account for which a disconnection notice is produced pursuant to CUC rules and regulations shall be charged $15.00 upon production of the notice.

**New Service – Electric Meter Change Out** – A charge of $95.00 will be imposed for installation of a prepaid meter at a location already serviced by a post-paid meter.

**New Service – Single Phase** – A charge of $135.00 will be imposed for installation of a single phase meter at a new service location.
Inspection of Service – A charge of $90.00 will be imposed for the third and subsequent inspections of service.

Meter Test – Single Phase – Customers can request CUC to test their meter. A $75.00 fee, paid in advance, is required from the customer to cover the reasonable costs of the tests. The fee shall be returned to the customer if the meter is found, upon testing, to be registering usage outside of normal parameters.

Meter Test – Three Phase – Customers can request CUC to test their meter. A $110.00 fee, paid in advance, is required from the customer to cover the reasonable costs of the tests. The fee shall be returned to the customer if the meter is found, upon testing, to be registering usage outside of normal parameters.

Disconnection at the Meter – A fee of $45.00 will be assessed for disconnection at the meter for any reason, including non-payment, termination of service, illegal connections, and tampering. The fee is to cover labor, transportation and administrative costs for processing disconnections, whether or not the crew actually performed the disconnection. This charge will be assessed to customers once CUC schedules and makes the attempt to disconnect. CUC has incurred the costs to do so.

Reconnection at the Meter – Commercial – A fee of $60.00 will be assessed for reconnection of a commercial account at the meter.

Wastewater Service:

Wastewater Tipping Fee – This fee applies to the bulk discharge of waste into the CUC wastewater system. The fee is $80.00 per load.

Backflow Device Inspection Fee – CUC’s water quality program requires the customer installation and independent inspection and testing for verification of backflow prevention assemblies where required to protect public health and maintain water quality. All backflow assemblies located on a customer premise shall be inspected and tested periodically as determined to be necessary by CUC. The customer shall be responsible for fees incurred in connection with the inspection and testing of backflow prevention assemblies installed on their premises. A service charge of $100.00 shall be assessed by CUC to the customer for each inspection and test conducted. The inspection and testing of approved backflow assemblies shall be performed by a CUC approved backflow prevention tester.

CUC shall deny or discontinue water service, after reasonable notice to the occupants, to any premises where an approved backflow prevention assembly is required by this CUC's "backflow" prevention policies if it is found that:

a) An approved backflow assembly is not installed, tested, and maintained
b) The approved backflow assembly has been removed or bypassed.
c) An unprotected cross-connection exists on the premises.
Water service to such premises shall not be restored until the consumer remedies the noted deficiencies and conforms to CUC’s "backflow" prevention policies.

**Fats, Oils & Greases (FOG)**

*Installation Inspection Fee* – A FOG installation inspection fee of $170.00 will be charged for all new sewer connections located at those facilities with activities that involve the use of fats, oils, or greases. An application for inspection must be submitted to CUC by the customer after the grease trap is installed.

*Biannual Inspection Fee* – CUC will conduct biannual inspections of all facilities with activities that involve the use of fats, oils, or greases. The fee for this inspection is $60.00.

*Remediation Fee* – A remediation fee of $110.00 will be charged to the customer account at any facility with activities that involve the use of fats, oils, or greases found in violation of proper FOG disposal practices.