



UNDERSTANDING MY UTILITY BILL FOR RESIDENTIAL CUSTOMERS

PLEASE RETURN THIS STUB WITH PAYMENT
COMMONWEALTH UTILITIES CORPORATION
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SAMPLE

CUSTOMER NAME		SERVICE ADDRESS		ACCOUNT NUMBER	BILLING DATE	PAST DUE DATE
JUAN DOE		SAMPLE		12345	02/23/2023	03/10/2023
AMOUNT DUE		AMOUNT PAID		378.13		

KEEP THIS STUB / SEE REVERSE SIDE

SERVICE TYPE	DAYS	PREVIOUS	CURRENT	USAGE	DESCRIPTION	AMOUNT
1 ELECTRIC	28	01/12/2023 12345	02/09/2023 13145	800	Customer Charge	7.00
					Electric Charge	51.00
					Fuel Adjustment Charge	247.64
					Total ELECTRIC	305.64
2 WATER	28	01/12/2023 1234567	02/09/2023 1242457	7890	Water Service Fee	10.86
					Water Usage	10.67
					Water Elec Charge	29.35
					Total WATER	50.88
3 SEWER	28	01/12/2023 1234567	02/09/2023 1242457	7890	Sewer Service Fee	9.69
					Sewer Usage	11.92
					Total SEWER	21.61
					Total Due This Month	378.13

Fuel Adjustment Charge
 The Fuel Adjustment Charge (FAC) (previously known as LEAC) is \$0.27989 per kWh, effective as of 02/01/2023. The prior FAC was \$0.32360 per kWh, effective 12/01/22-12/31/22.

TOTAL DUE 378.13

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JUAN DOE		12345	
SERVICE ADDRESS		BILLING DATE	PAST DUE DATE
SAMPLE		02/23/2023	03/10/2023

1 ELECTRIC

Monthly Customer Charge (MCC)

A fixed monthly customer charge that covers service costs, regardless of electricity usage. It includes costs related to meter reading, billing, accounting, collections, meter, equipment, and maintenance.

MCC for Residential Customers: \$7.00

Electric Charge

A fixed, tier level rate that is applied per kilowatt hour (kWh) that you consumed, and covers the cost of services that are non-fuel related such as engines, maintenance and repairs, substations, heavy equipment, the power grid, personnel costs, professional services, etc. There are three (3) applicable tiered rates when computing this charge. Visit the CUC Website for the "Schedule of Electric Charges and Rates."

Usage x Base Rate per kWh*

Fuel Adjustment Charge (FAC)

The **Fuel Adjustment Charge (FAC)** is dedicated to recovering the cost of fuel and fuel-related expenses. The FAC rate is adjusted up or down when there is a 4.5% differential from the average cost per gallon of fuel from the previous month. CUC is authorized to adjust the FAC rate pursuant to an order under Docket 13-01 dated May 26, 2016, by the Commonwealth Public Utilities Commission (CPUC).

If your bill includes charges from two different months, your billed usage will be prorated and calculated using the FAC rate applicable to each month.

Usage x FAC Rate for the Month*

2 WATER

Water Service Fee

The water service fee covers service costs, regardless of the water used. This includes costs related to meter reading, billing, accounting, collections, meter, equipment, and maintenance. The service fee rate is determined based on your meter size. Most residential use 1/2 inch or 3/4 inch pipes which amounts to **\$10.86 per month**.

Water Usage

A fixed, tier-level rate that is applied per volume of 1,000 gallons of water consumed and is used to cover the costs of facilities, water tanks, water wells, distribution lines, heavy equipment, personnel costs, professional services, etc.

Usage ÷ 1,000 x Volume Rate per 1,000 gallons of water*

Water Electric Charge

A rate that is applied per volume of 1,000 gallons of water consumed and is used to cover the electricity costs to produce and treat water.

Usage x 0.00372 or Usage ÷ 1,000 x \$3.72

3 WASTEWATER / SEWER

Sewer Service Fee

The sewer service fee covers service costs, regardless of the sewer services used. This includes costs related to meter reading, billing, accounting, collections, meter, equipment, and maintenance. The service fee rate is determined based on your meter size.

Sewer Usage

A fixed, tier-level rate that is applied and based on the per volume of 1,000 gallons of water you consumed and is used to cover the costs of facilities, water tanks, water wells, distribution lines, heavy equipment, personnel costs, professional services, etc.

Usage ÷ 1,000 x Volume Rate per 1,000 gallons of water*

How My Electric Services Were Calculated:

Residential customer billed 800 kWh for one (1) month.

Monthly Service Charge \$ 7.00

Electric Charges

kWh Usage Rate per kWh Non-Fuel Charges

First 350 kWh 350 kWh x \$0.021 \$ 7.35

Next 450 kWh 450 kWh x \$0.097 \$ 43.65

Total Electric Charges \$ 51.00

Fuel Adjustment Charge (FAC) Prorated

Month kWh Usage x FAC Rate Fuel Charges

January 800 kWh x 19 days x \$0.32360 \$ 175.67
28 days

February 800 kWh x 9 days x \$0.27989 \$ 71.97
28 days

Total FAC \$ 247.64

TOTAL ELECTRIC \$ 305.64

(Calculations above are based on the January 2023 and February 2023 rate and tariff schedule)

***To see the Schedule of Rates and Tariffs visit <https://www.cucgov.org/rates-and-tariffs/>**

For more information, visit us at -

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